

# TradeStation FuturesPlus Web App Quick Start Guide

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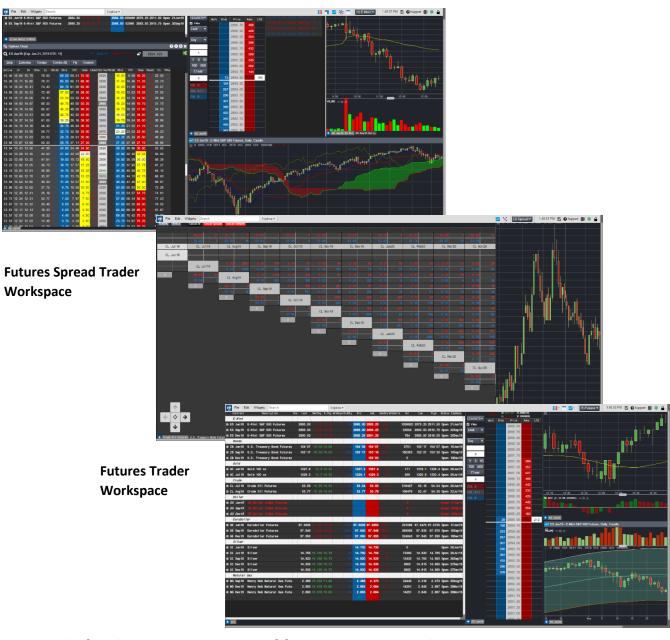
#### Welcome to TradeStation FuturesPlus

This guide introduces you to some of the main features in the FuturesPlus platform.

For more in-depth help, visit the **Support** tab (see page 29), or watch the how-to videos on <a href="https://www.tradingtechnologies.com/resources/training-videos/">https://www.tradingtechnologies.com/resources/training-videos/</a>.

Read on to learn how to get started with this robust platform, including using special built-in workspaces like these, designed by TradeStation experts (see page 6).

#### **Futures Options Trader Workspace**

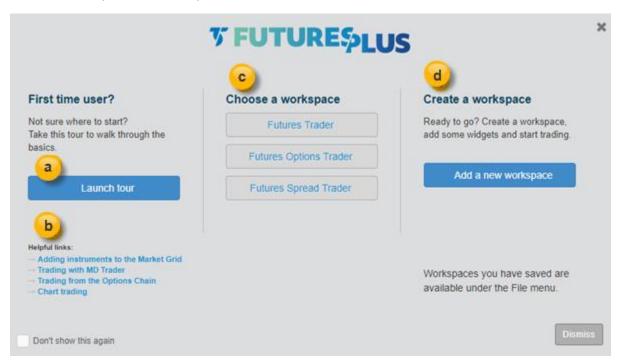


Get ready for the next generation of futures options trading... Thank you for choosing TradeStation!

# Logging in

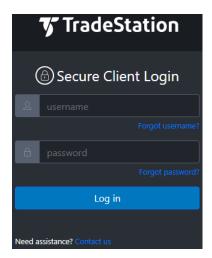
To log in to the TradeStation FuturesPlus web application:

- 1. Open your web browser. Google Chrome, Mozilla Firefox, and Microsoft Edge browsers are supported.
  - Access FuturesPlus from your Tradestation Client Center home page or directly from futuresplustt.tradestation.com.
  - b. At the login screen, enter your TradeStation Client Center username and password.
- 2. The first time you log in, agree to the Customer Service Agreement, and then TradeStation FuturesPlus will open and initialize for you.
- 3. When you first login, a window appears with tools to get you started.
  - a. Launch a digital tour that walks you through the main features in TradeStation FuturesPlus.
  - b. Visit links to help topics on key features.
  - c. Choose a workspace that has been designed by TradeStation experts, with the widgets already laid out for you, or
  - d. Create your own workspace from scratch.



**Tip:** You can launch the digital tour, open the built-in workspaces, create new workspaces, and view the workspaces you've already created under the **File** menu.

Welcome to TradeStation FuturesPlus!



# Workspace windows

A workspace is comprised of one or more windows that contain widgets tailored to your trading preferences.

After adding a widget to a workspace, you can drag the widget by its title bar to another location on the workspace. When you drag a widget near another widget, it automatically snaps to the edge of the stationary widget to help you align the widgets.

Each widget contains a set of icons in the top-right corner that allow you to minimize, maximize or close the widget. When you are done opening and arranging widgets, save the workspace by clicking the Save icon in the workspace menu bar.

#### Workspace Window Menu Bar

The workspace window menu bar appears at the top of each main window and provides access to general workspace functionality.



The main window menu bar includes the following:

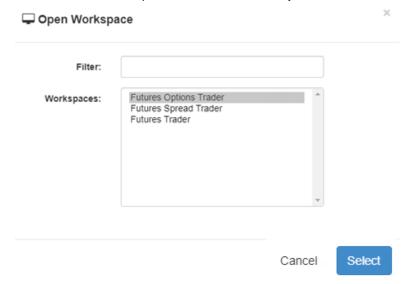
- 1. File menu Includes items for creating, opening, and managing workspaces and creating templates. Also provides access to information about your connection and lets you refresh the workspace in your browser.
- 2. Edit menu Provides access to your global settings and allows you to change trading environments.
- 3. Widgets menu Shows a list of all widgets currently available in your environment.
- 4. Search Allows you to search for products and instruments.
- 5. Market Explorer Allows you to find products and instruments.
- 6. Opened widgets Provides quick access to all widgets currently opened.
- 7. Windows selector Allows you to add multiple windows and select existing windows within your workspace.
- 8. Clock Displays the time at your current location.
- 9. Save workspace Saves the current layout of your workspace.
- 10. Support screen Provides access to online documentation and support.
- 11. Connection status indicator Shows your connection status.
- 12. Lock screen icon Allows you to lock and unlock your workspace.

#### Opening a built-in workspace

FuturesPlus provides built-in workspaces that have been designed by TradeStation experts (see samples on page 3). When you open a built-in workspace, it is pre-populated with widgets for the type of trading you have selected.

To use a built-in workspace:

- 1. From the main workspace **File** menu, select **Save** to save your current workspace.
- 2. From the main workspace **File** menu, select **Open**.



3. Choose your desired workspace and click **Select**.

The current workspace closes and the selected workspace opens.

#### Creating a new workspace

When you create a workspace, you can start with a blank one or modify an existing workspace and save it as a new one.

To create a workspace using a blank template:

1. From the main workspace window's **File** menu, select **New workspace**.

The existing workspace is closed, and a new, blank workspace main window is opened.

- 2. Add and arrange widgets and windows as desired.
- 3. From the **File** menu, select **Save** or **Save as**.

The current workspace closes and is replaced by a new workspace.

#### Saving a workspace

To save the current workspace:

- From the main workspace window's File menu, select Save, or
- From the main workspace window's **File** menu, select **Save as** and specify a name for the workspace.

# Widgets

TradeStation FuturesPlus contains a number of widgets that provide various functionalities, such as market data displays and order entry capabilities. You can customize your trading experience by opening one or more widgets and configuring each widget to meet your needs.

#### To open a widget:

- Select a widget from the Widgets menu, or
- Search for an instrument and open a widget, or
- Find an instrument in the Market Explorer (Click Explore in the title bar) and open a widget, or
- Open a widget from another widget.

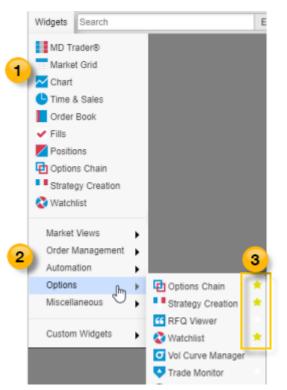
Several widgets, such as the Market Grid, Order Book, and Fills widgets, support tabs that allow you to provide multiple views of the data within a widget. For example, in an MD Trader widget, you could add tabs to show different instruments within a single widget instead of opening separate widgets for each instrument.

In a Market Grid widget, you could use tabs to hold instruments for different market, as shown.



The Widgets menu is a configurable menu that contains the default widgets as well as user-defined widgets.

- 1. Favorites Default and user-specified favorite widgets listed at the top for quick access.
- 2. Widget menu categories Sub-menus organizing the widgets by functional categories and for user-created custom widgets.
- 3. Favorites indicator Selectable indicators for identifying widgets to show in the top menu section.



#### Available widgets

The following widgets are available in FuturesPlus:

- Account List Provides you the ability to quickly seed order entry screens and filter order and fill
  management widgets with specific accounts.
- Audit Trail Displays all of your historical account activity.
- Balances Displays your start-of-day and real-time account balance and margin requirements.
- Chart Displays historical market data in a variety of chart types and gives you the ability to add a multitude of technical indicators.
- Fills Displays all of your fills from the current trading session as well as from previous trading sessions.
- Market Grid Displays market data for multiple instruments in a grid-like format and gives you the ability to trade those instruments.
- MD Trader The industry-standard ladder displays market depth for a single instrument and gives you the ability to quickly and safely trade with a single click.
- Options Chain Displays a listing of the call and put option strike prices along with their premiums for a given maturity period.
- Options Risk Displays your open position in the options contracts and underlying futures contracts for a product on a per account basis.
- Order Book Displays all of your working orders and gives you the ability to cancel or modify those orders.
- Positions Displays your positions by account, exchange, or product.
- RFQ Viewer provides you with the ability to monitor and act upon an RFQ (request for quote) for an instrument.
- Spread Matrix Provides you the ability to view market data for multiple instruments and the spreads between those outright instruments.
- Strategy Creation Provides you the ability to create custom, user-defined strategies and submit them to the exchange.
- Time & Sales Displays trade activity for one or more instruments.
- Trader Analytics Gives a risk manager or trader the ability to analyze the current day's trades and historical trade data from a comprehensive statistics report.
- Vol Curve Manager Displays multiple volatility curves for an underlying instrument and gives users the ability to create their own volatility curve.
- Watchlist Provides you with the ability to manage and monitor market data for selected options
  and futures instruments, as well as monitor Greeks and theoretical values of user-defined options
  strategies before submitting them to the market.

#### Widgets and grouping

You can combine widgets into a widget group which can be sized and minimized like it was a single widget. After you create a widget group, you can add tabs within the group.

#### To create a widget group:

- 1. Open the widgets you want to put into a group.
- 2. Right-click in the title bar of a widget, and select **Create group widget**.

3. Drag the widget next to another widget, matching the edge color.

The two widgets are combined into a single widget.

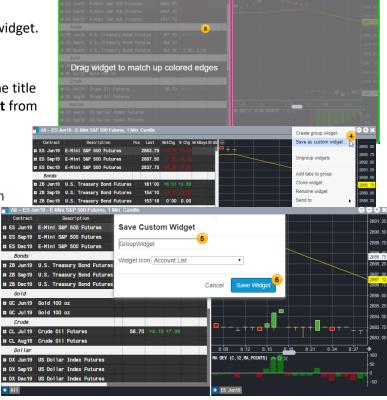
#### To save a custom widget:

4. In the custom widget, right-click in the title bar and select **Save as custom widget** from the menu.

5. In the **Save Custom Widget** dialog, enter the following information:

 Name for the widget, which is used in the widget title bar and in the Widgets menu.

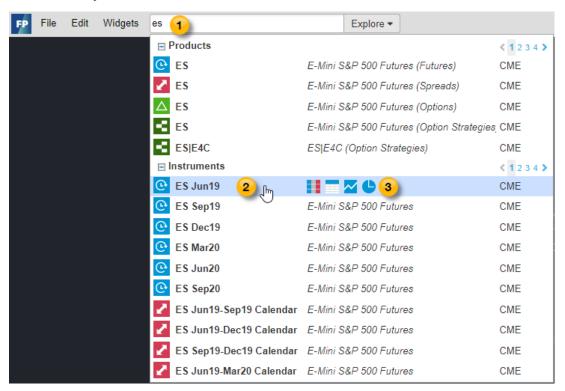
- Which icon you want to represent your custom widget.
- 6. Click **Save Widget**.



# Selecting a product to trade

#### Searching for an instrument

To search and find an instrument:



1. Create or open a workspace, and then enter an exchange, product type, product, symbol, or instrument name in the **Search** box in the title bar.

**Tip**: You can also enter keywords to search for an instrument (e.g., natural gas, soybeans, oil, etc.).

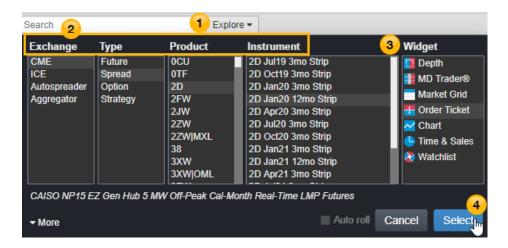
In the search results, the market data is grouped and listed by product and instrument. The list of available products and instruments varies by exchange.

- 2. Hover over the product name or instrument name to view a list of widgets that you can open.
  - The available widgets will vary per product, product type, and instrument. For example, you can only launch an MD Trader for a specific product instrument.
- 3. Click the widget to open it (e.g., MD Trader).

**Tip**: Opening a widget for a product will open all available contracts (instruments) for that product.

#### Finding an instrument in Market Explorer

To find an instrument in Market Explorer:



- 1. Create or open a workspace, and then click **Explore** next to the Search box in the title bar.
- 2. Select an Exchange, Type, Product, and Instrument.

**Tip**: Use Shift-click to select multiple instruments for a product, or just select the product to open all instruments for that product. You can Ctrl-left click a selected value to unselect it.

Check the **Auto Roll** checkbox to automatically roll the instrument after its expiry.

- 3. Click a widget in the Widgets field.
- 4. Click **Select** to open the widget containing the selected instrument.

# **Options Chain widget**

Use the **Options Chain** widget to quickly display a listing of the options for a given maturity along with their bids and offers. For the most liquid symbols on some exchanges, you can also view the volatility of call and put options available for the underlying futures contract and submit an order to buy or sell the option, as well as submit an order for the underlying. When opened in your workspace, the Options Chain displays strike prices in the center column, and displays premium prices for calls and puts in the left and right columns, respectively.



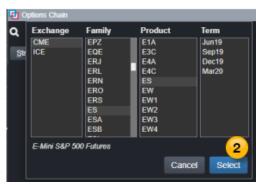
The Options Chain displays the following:

- 1. Product and Expiry Shows the exchange, product symbol, and expiry that you selected for the options.
- 2. Underlying instrument Shows the instrument name as well as the best bid and ask prices and quantities for the underlying futures contract.
- 3. Underlying price lock Shows if the Options Chain is locked or unlocked for the underlying price entered in the lock field.
- 4. Volatility Columns that display volatility values for each options contract.
- 5. Call data Columns that display prices and quantities for Call options contracts.
- 6. Put data Columns that display prices and quantities for Put options contracts.
- 7. Strike Shows prices for exercising the option to buy or sell the underlying.
- 8. Tabs Allow you to add instruments for a single product in the Options Chain. Each tab shows the contract expiry. Each new tab that is added shows the next expiry for the product.

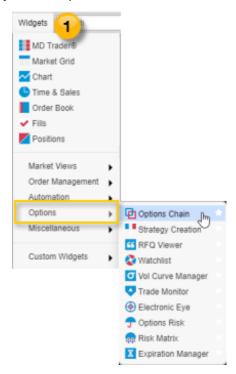
#### Trading from the Options Chain

To trade call or put options contracts or the underlying futures contract directly from the Options Chain:

- 1. Open the **Options Chain** widget from the Widgets menu.
  - It may not be a favorited widget. To access it, click **Widgets**, scroll over **Options**, and click **Options Chain**.
- 2. A Market Explorer window opens. Choose which options you would like to trade. Click **Select** and the widget will load.
- 3. Click any bid or ask within the options chain to launch a floating order entry widget with the corresponding put, call, or underlying futures contract at the specified price.
  - This floating order widget can be either an Order Ticket or MD Trader, depending on the preferences you have selected.
- 4. To place a trade from the floating order entry widget (Order Ticket in this example):
  - a) Enter the order quantity.
  - b) Verify the account and order type.
  - c) Click **Buy** or **Sell** to submit the order.







#### Strategy creation in the Options Chain

From the Options Chain, you can create a synthetic options spread as a user-defined strategy in the Strategy Creation widget. These spreads can be published to the market by the exchange and made available from trading in the current trading session.

The Options Chain provides quick access to the following commonly-used strategy templates as well as a custom item to define your own strategies.



- **Strip** Series of same-side orders for a range of consecutive months.
- **Calendar** Two opposite-side orders for different months.
- **Combo** Orders for both call and put options for the same strike price.
- Combo  $\Delta 0$  Covered combo in which the options are hedged by the underlying instrument with a neutral delta.
- **Fly** Butterfly strategy with two legs equidistant from the leg on the opposite side.
- **Custom** User-defined combination of legs, quantities, and ratios.

When you select one of the strategies, the Options Chain automatically ensures that strategies contain the proper relationship, quantities, and ratios for the strategy legs. For example, if you select a Combo strategy and select one end of the range, the Options Chain automatically adds all of the intervening legs.

In the Options Chain, you can also send an individual options contract to the Strategy Creation widget to facilitate building a strategy.

To create a strategy from an individual options contract:

- 1. Right-click the data unique to the call or put options contract.
- 2. Select **Open > Strategy Creation** to open the widget seeded with the selected contract.
- 3. Select a strategy template.
- 4. Create your strategy.

In addition, you can submit an RFQ for a single options contract in the Options Chain. Right-click the data unique to the call or put options contract and select **Submit RFQ**.



# Market Grid widget

The Market Grid displays market data for numerous instruments across multiple exchanges in a grid-like format and gives you the ability to quickly trade any of those instruments with an order ticket or MD Trader. You can organize the display of instruments to your liking by using tabs. You can also display market depth for an instrument with a simple mouse click.

To open the Market Grid:

- Select Market Grid from the Widgets menu, or
- Search for a product or instrument in the title bar, select it, then click the Market Grid icon, or
- Click **Explore** in the title bar, select an expiry, then click the Market Grid icon.

There are settings available in the Market Grid widget that provide the ability to visualize instruments and market data activity. Users may add or hide columns to display various market data fields and can choose to expand the display of an instrument to display market depth.

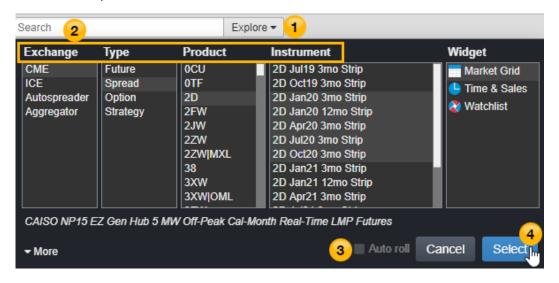


The Market Grid displays the following:

- 1. Columns Show or hide columns that are specific to your markets or instruments.
- 2. Label Rows Provide visual cues in a grid with many rows.
- 3. Color rows by year Differentiate instruments expiring in successive 12-month cycles.
- 4. Highlight Updates Highlight the Last, Bid, and Ask values when price updates occur.
- 5. Tabs Organize your instruments by showing and using tabs.

#### Creating a Market Grid with Market Explorer

To use Market Explorer to launch a Market Grid:



- 1. Click **Explore** on the workspace window menu bar.
- 2. Select the Exchange, Type, Product, and Instrument you want to display.
- 3. Check the Auto Roll checkbox to automatically roll the instrument after its expiry.
- 4. Click Select.

The Market Grid opens populated with market data for the selected instrument.

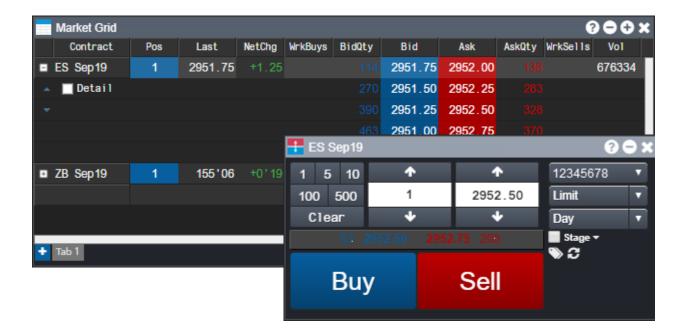
#### Adding instruments to an existing Market Grid

To add instruments to an existing Market Grid:

- 1. Double-click any row within an existing tab in a Market Grid.
- 2. Use **Search** or **Explore** to add one or more instruments to the Market Grid. Note that if you choose a product, all of the instruments available for the product are added to the Market Grid.

#### Trading from Market Grid

You can trade from the Market Grid by opening an Order Ticket or MD Trader widget for the instrument you wish to trade. You can open a widget for a specific contract as a floating order entry widget, linked widget, or widget group. As you trade, your positions and working orders are displayed in the Market Grid.



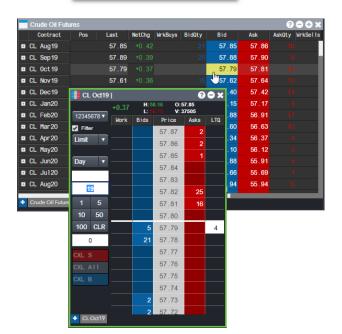
You can also middle-click the value in the **Pos** column to display your positions by account.

#### Floating order entry widget

When you click a cell for an instrument's Bid/Ask Price, Bid/Ask Qty, or an open position, a floating order entry widget opens pre-populated with the selected value so you can quickly enter an order.

Based on your preferences (which you can select from the **Edit** menu > **Preferences** > **Orders** > **Floating order entry style** > Order Ticket or MD Trader > **Save**), either an Order Ticket or MD Trader widget opens. The floating order entry style is Order Ticket by default.

Floating Order Entry global setting is MD Trader



Floating Order Entry global setting is Order Ticket



# Watchlist widget

The Watchlist widget provides you with the ability to manage and monitor market data for selected options and futures instruments, as well as monitor Greeks and theoretical values of user-defined options strategies before actually submitting them to the market. Instruments added to the Watchlist persist over exchange sessions, which provides you with the ability to act upon them at any time.

#### To open a Watchlist:

- Click **Widgets** on the workspace tool bar, select **Options** > **Watchlist**, and search for an instrument, or
- Right-click an instrument in the Market Grid, RFQ Viewer, Order Book, and Options Trade Monitor, and select **Send to Watchlist** in the context menu.





- 1. Contract column Shows the options or futures instrument, exchange-defined strategy, or user-defined strategy sent to the Watchlist.
- 2. Market data columns Shows columns displaying market data and options Greeks (if shown) for the instrument or strategy sent to the Watchlist. Columns can also be shown for implied bid and ask quantities for Watchlist strategies that do not exist at the exchange. When displaying detailed depth, asterisks are displayed next to quantities that are partially or completely implied.

Using the Watchlist to monitor and trade instruments and strategies, you can:

- Create a user-defined strategy in the Strategy Creation widget and "send" the strategy to the Watchlist widget before submitting it to the market.
- Select an instrument, exchange-defined, or user-defined options strategy in the Market Grid, select an instrument in RFQ Viewer, or select a trade in the Options Monitor and add it to the Watchlist.
- View a strategy in the Watchlist and then send it to the Strategy Creation widget to modify and submit to the exchange.
- Submit an RFQ for a futures or options contract or strategy from the Watchlist, or select an options strategy or instrument from the RFQ Viewer and add it to the Watchlist.

# **MD** Trader widget

MD Trader\* is the industry-leading interface that provides single-click order entry for an instrument while displaying market depth against a static, vertical price axis. The static price display gives you a visual sense of market movement over a period of time or relative to other markets.

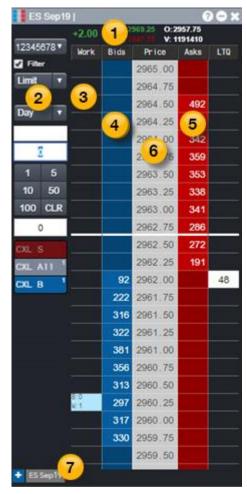
When entering orders, MD Trader gives you the ability to quickly and safely enter orders for an instrument with a single click. The static price ladder gives you the confidence to enter an order at a specific price level, and the intuitive design of the widget allows you to manage your working orders and positions.

#### To open MD Trader:

- Select MD Trader from the Widgets menu, or
- Search for a product or instrument in the title bar, select it, then click the MD Trader icon, or
- Click **Explore** in the title bar, select an expiry, then click the MD Trader icon.

#### MD Trader displays the following default items:

- Header Panel Shows market data for the selected instrument for the current trading session, and also shows your position if the order pane is hidden.
- Order Entry Panel Contains buttons and selectors for configuring, submitting, and canceling orders. Also shows your position.
- 3. **Work** column Displays the sum of all working orders at each price. Working buy orders are highlighted in blue, and working sell orders are highlighted in red.
- 4. **Bids** column Shows the aggregated bid quantities for a corresponding price level.
- 5. **Asks** column Shows the aggregated ask quantities for a corresponding price level.
- 6. **Price** column Displays prices for the instrument.
- 7. Tabs Allow you to add instruments to a single MD Trader. Each tab shows the contract month and position in that contract.



#### Trading with MD Trader

MD Trader gives you the ability to quickly and safely enter orders for an instrument with a single click. The static price ladder gives you the confidence to enter an order at a specific price level, and the intuitive design of the widget allows you to manage your working orders and positions.

To configure an order in MD Trader:

- 1. Select the account, order type, time frame, and quantity you want to trade.
- 2. Use the **Bids** column to place a buy order or the **Asks** column to place a sell order. Click in the cell that corresponds to the desired price.
- 3. Any order that is not completely filled will be displayed in the work column. A working bid is in blue while a working ask is in red.
- 4. To cancel all Asks and Bids, click the cancel working orders buttons.



# Chart widget

The Chart widget fully integrates charting and analytics on the TradeStation FuturesPlus platform by blending historical time series data with continuous real-time market data updates. The Chart uses the same price feed as the market data and order entry widgets (e.g., MD Trader), so the prices on the Chart are identical to what appears in those widgets.

#### To open a Chart:

- Select Chart from the Widgets menu in the title bar.
- Search for a product or instrument in the title bar, select it, then click on the Chart icon.
- Click **Explore** in the title bar, select an expiry, then click on the Chart icon.



#### Charts display the following:

- 1. Daily value box
- 2. Charts menu
- 3. Time axis
- 4. Price axis
- 5. Order pane
- 6. Bids and Asks columns
- 7. Market data for an interval (hover over a bar)

#### **Chart trading**

The Chart widget provides you with the ability to enter orders directly within the chart, as well as monitor and interact with the markets by displaying fills and working orders. When you enable trading in a chart, an order pane is shown on the side of the chart for easy access to accounts, order types, time in force, position, and order quantity fields. Bids and Asks columns are placed within the widget for quick and easy single-click order placement. Filled and working orders are visible and actionable from within the widget.

#### To enable chart trading:

• Click (the chart menu icon) in the top left corner of the chart and click trading icon) in the Chart menu. (the enable

#### Chart trading displays the following:



When trading on a chart, you can:

- Enter orders within the chart;
- Display working orders and fills;
- Modify working orders;
- Cancel working orders; and
- Display information for fills and working orders.

Additionally, the Chart widget supports many technical indicators. The widget also allows you to add a technical indicator to another technical indicator (study on a study). Drawing tools are also supported.

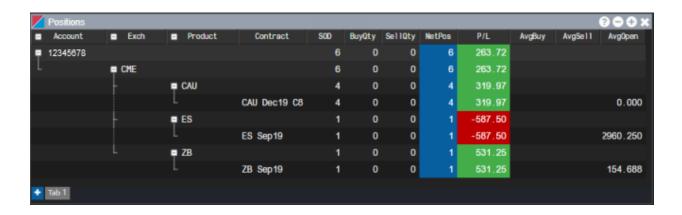
# Account management

#### Positions widget

The Positions widget displays your positions (start-of-days [SODs] and any daily transactions) and profit/loss (P/L) across all of your accounts.

To open the Positions widget:

• Select **Positions** from the **Widgets** menu.



The following columns display by default:

- Account Account number associated with the transaction.
- Exch Name of the exchange.
- Product Name of the product being traded.
- Contract The name and contract expiry for the instrument or strategy.
- SOD Your net position from the previous trading session.
- BuyQty Total quantity of Buys.
- SellQty Total quantity of Sells.
- NetPos Your net position. Calculated using your position from the previous trading session.
- P/L Total profit or loss. Calculated as P/L Realized + P/L Open.
- AvgBuy Average Buy price.
- AvgSell Average Sell price.
- AvgOpen Average price of your open position.

From the Positions widget, you can use the right-click context menu to:

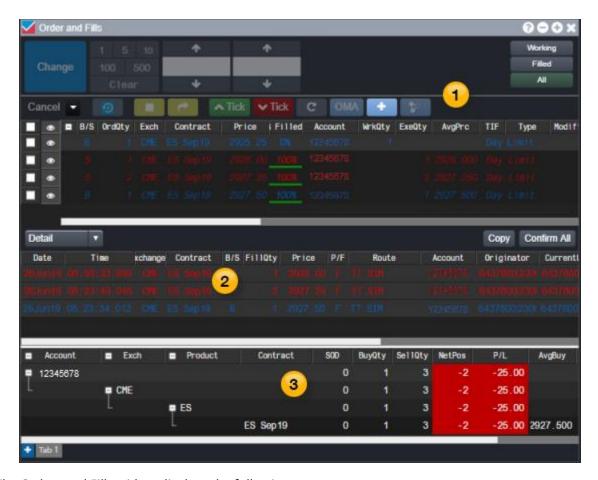
- Open the MD Trader® widget, or
- Use **Settings** to customize how you want to group and order your positions.

#### Orders and Fills widget

The Orders and Fills widget helps you easily monitor and manage your working orders and fills. It combines the features and functionality of the Order Book, Fills and Positions widgets into a single widget.

To open the Orders and Fills widget:

- 1. Select **Order Management** from the **Widgets** menu.
- 2. Select Orders and Fills.



The Orders and Fills widget displays the following:

- 1. The Order Book pane displays the working orders for all accounts visible to the user.
- 2. The Fills pane displays the fills for every order selected in the Order Book pane, allowing you to focus quickly on fills for specific, individual orders.
- 3. The Positions pane displays the positions for all fills displayed in the Fills pane, giving you a snapshot of the related positions and P/L.

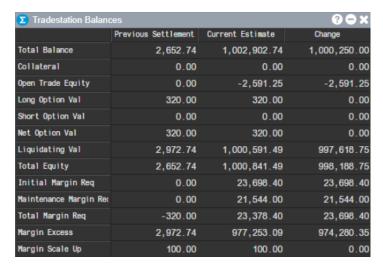
**Note**: You can hide the Fills and Position panes by selecting **Hide** from their respective right-click context menus. Selecting **Show** will restore a previously hidden pane.

#### **Balances widget**

The Balances widget displays your start-of-day and real-time account balance and margin requirements.

To open the Balances widget:

- 1. Select **Miscellaneous** from the **Widgets** menu.
- 2. Select Balances.



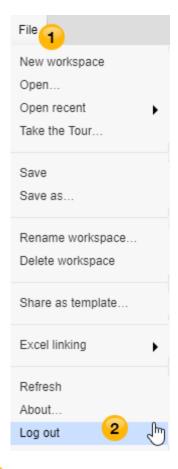
The Balances widget displays the following:

- Total Balance Total cash account balance at the start of the day.
- Collateral The margin value of any securities (T-Bills) in the account, normally 95% of the face value.
- Open Trade Equity The open trade equity (marked to market profit and loss) on open positions based on the indicative settlement price.
- Long Option Val The net value of open long option positions.
- Short Option Val The net value of open short option positions.
- Net Option Val The net value of open option positions.
- Liquidating Val The value of the account if all positions were liquidated based on the estimated fill settlement prices.
- Total Equity The total trade equity (marked to market profit and loss) on open positions plus total balance.
- Initial Margin Req The margin equity needed to initiate new positions. It is used to calculate excess and deficiencies. Accounts that fall under maintenance are issued a call to initial margin.
- Maintenance Margin Req The minimum margin equity required to be maintained in an account. The maintenance margin requirement is the actual risk margin calculated by the Standard Portfolio Analysis of Risk (SPAN) margin system.
- Total Margin Req Total SPAN Requirement and the Net Option Value of the portfolio.
- Margin Excess The margin equity that the account has, in excess or deficit of initial margin requirement.
- Margin Scale Up The percent margin scale up.

# Logging out

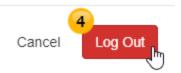
To log out of the TradeStation FuturesPlus web application:

- 1. Select the **File** menu from the main workspace window.
- 2. Click Log out.
- 3. Ensure that all changes made to your workspace have been saved.
- 4. Confirm log out.



# ② Are you sure you want to log out of FuturesPlus? 3

Your workspace contains unsaved changes.

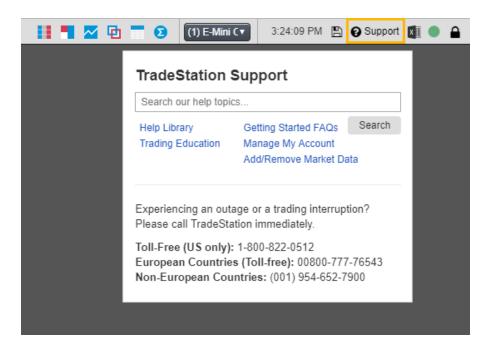


# Help and Support

TradeStation offers extensive online documentation and support to help you navigate the feature-rich FuturesPlus futures options web application.

#### To find help:

• Open the **Support** tab from the main workspace window menu bar.



In addition, each widget in FuturesPlus has a help icon ("?") on its title bar that you can click to open help content specifically for that widget. The help widget that opens also provides access to additional online help topics.

For additional assistance, log in to the <u>TradeStation Client Center</u> using your TradeStation account credentials.

# Disclaimer

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Options trading is not suitable for all investors. Your account application to trade options will be considered and approved or disapproved based on all relevant factors, including your trading experience. View the document titled <a href="Characteristics and Risks of Standardized Options">Characteristics and Risks of Standardized Options</a>. Before trading any asset class, customers must read the relevant risk disclosure statements on our <a href="Important">Important</a> <a href="Important">Information</a> page. System access and trade placement and execution may be delayed or fail due to market volatility and volume, quote delays, system and software errors, Internet traffic, outages and other factors.

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